



FOR IMMEDIATE RELEASE
July 1, 2010

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72 Florida Long Term Care Facilities Earn National Recognition for Commitment to Quality

Florida Health Care Association Members Honored for Their Exceptional Commitment to Quality Care

Tallahassee, FL – Seventy-two long term care member facilities of the Florida Health Care Association are being recognized nationally for their extraordinary commitment to quality care for frail elders as part of the American Health Care Association and the National Center for Assisted Living (AHCA/NCAL) National Quality Awards program. Florida has 71 Bronze Award recipients and one Silver Award recipient and represents 16 percent of award winners nationwide. Florida's Quality Award recipients will be honored for their achievement during the FHCA 2010 Annual Conference & Trade Show on Thursday, July 8th, at the Orlando World Center Marriott.

The AHCA/NCAL Quality Awards Program will honor nearly 500 long term care facilities nationwide in 2010. The awards consist of an entry level, Bronze Award, a more rigorous Silver Award, and a final Gold Award that mirrors the Baldrige National Quality Award criteria. The Quality Awards are independently judged by a Board of Overseers, and the program includes 11 success factors that serve as a valuable framework and tool for facilities that are initiating a systems-based perspective to achieve sustainable levels of performance excellence. Recipient facilities have made quality outcomes and customer satisfaction top priorities.

Bronze awardees developed solid vision and mission statements, and an awareness of their environment and customers' expectations. Recipients at the Silver level addressed their approaches to the core values and concepts of visionary leadership, focus on the future, resident-focused excellence, management by fact, organizational and personal learning, valuing staff and partners, systems perspective and innovation, and focus on results and creating value.

"Florida long term care providers understand that quality is the cornerstone of their profession, and we are pleased that the American Health Care Association is recognizing these facilities and the staff for the incredible work they do each day to ensure our state's frail elders receive the highest quality care they expect and deserve," said Emmett Reed, FHCA Executive Director.

FHCA promotes the AHCA/NCAL Quality Awards process in Florida through the efforts of its Quality Foundation, which promotes mentorship and collaboration among long term care providers and stakeholders through a shared commitment to communicate best practices, share resources, promote educational activities and advocate for continuous quality improvement.

In October, Florida's Quality Award recipients will be honored during AHCA/NCAL's 61st Annual Convention and Exposition in Long Beach, CA.

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Representing the Florida Long Term Care Community

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The following facilities earned the 2010 Bronze and Silver Quality Awards.

Silver Quality Award Winner

- Life Care Center of Sarasota, Sarasota

Bronze Quality Award Winners

- Arbor Trail Rehab and Skilled Nursing Center, Inverness
- Arbor Village Rehabilitation and Nursing Center, Wildwood
- Bay Breeze Nursing & Retirement Center, Gulf Breeze
- Bayshore Pointe Nursing & Rehab Center, Tampa
- Bayside Manor, Pensacola
- Bayview Center, Eustis
- Berkshire Manor, North Miami
- Boynton Health Care Center, Boynton Beach
- Bridgeview Center, Ormond Beach
- Brynwood Center, Monticello
- Carnegie Gardens Nursing Center, Melbourne
- Chipola Nursing Pavilion and Retirement Center, Marianna
- Citrus Gardens of Fort Myers, Fort Myers
- Consulate Health Care at Lake Parker, Lakeland
- Consulate Health Care of Bayonet Point, Hudson
- Consulate Health Care of Brandon, Brandon
- Consulate Health Care of Jacksonville, Jacksonville
- Consulate Health Care of New Port Richey, New Port Richey
- Consulate Health Care of North Fort Myers, North Fort Myers
- Consulate Health Care of Orange Park, Orange Park
- Consulate Health Care of Pensacola, Pensacola
- Consulate Health Care of Sarasota, Sarasota
- Consulate Health Care of St Petersburg, Seminole
- Consulate Health Care of Tallahassee, Tallahassee
- Consulate Health Care of West Altamonte, Altamonte Springs
- Consulate Health Care of West Palm Beach, West Palm Beach
- Consulate Healthcare of Kissimmee, Kissimmee
- Consulate Healthcare of Lakeland, Lakeland
- Darcy Hall of Life Care, West Palm Beach
- Debary Manor, Debary
- Flagler Pines, Bunnell
- Fountainhead Care Center, North Miami
- Franco Nursing & Rehabilitation Center, Miami
- Habana Health Care Center, Tampa
- Health Care Center of Tampa, Tampa
- Heritage Park, Dade City
- Highlands Lake Center, Lakeland
- Indain River Center, West Melbourne
- Island Lake Center, Longwood
- Jacaranda Manor Nursing Home, St. Petersburg
- Lake Eustis Care Center, Eustis
- Lake Placid Health Care Center, Lake Placid
- Life Care Center at Inverrary, Lauderhill
- Life Care Center Of Altamonte Springs, Altamonte Springs
- Life Care Center of Orlando, Orlando
- Longwood Health Care Center, Longwood
- Macclenny Nursing & Rehab, Macclenny
- manor on the green, daytona beach
- Margate Healthcare Center, Margate
- Oakbrook of LaBelle, LaBelle
- Oaks of Kissimmee, Kissimmee
- Oakwood Garden of DeLand, DeLand
- Okeechobee Health Care Facility, Okeechobee
- Panama City Nursing Center, Panama City
- Parthenon Healthcare of Blountstown, Blountstown
- Parthenon Healthcare of Fort Walton, FT WALTON BEACH
- Port St. Lucie Nursing & Restorative Care Center, Port St. Lucie
- RiverChase Care Center, Quincy
- Riverwood Center, Jacksonville
- Royal Palm Healthcare and Rehabilitation Center, Vero Beach
- Salerno Bay Manor, Stuart
- San Marco Terrace Rehabilitation and Care, St. Augustine
- SF Royal Manor, Royal Palm Beach
- Silvercrest Manor, Crestview
- Specialty Center of Pensacola, Pensacola
- Suwannee Health Care Center, Live Oak
- The Court at Palm Aire, Pompano Beach
- The Health Care Center of Destin, Miramar Beach
- The Rehabilitation Center of Winter Park, Maitland
- Tierra Pines Center, Largo
- Village on the Isle - Luke Haven, Venice
- Windsor Manor Nursing Home, Starke

ABOUT THE FLORIDA HEALTH CARE ASSOCIATION

The Florida Health Care Association (FHCA) is a federation which serves nearly 1,000 members and represents over 500 long term care facilities that provide skilled nursing care, short-term rehab, assisted living and other services to the frail elderly and individuals with disabilities in Florida. FHCA was founded on the premise that its members have a moral obligation to the residents they serve, and since 1954 the Association has worked diligently to improve quality of care and quality of life for the state's growing elder care population. For more information about the Florida Health Care Association, visit www.fhca.org.